

What is the IT Facility Management Service at InfoTech?

Companies today know they have to be the best at what they do to survive intense market competition. InfoTech's IT Facility Management Service ensures that you are not distracted by non-core business issues, enabling you to focus on what you do best: managing your business.

Our IT Facility Management Service is geared towards organizations that require high performance, scalable and reliable business systems without a heavy drain on its resources. This service is tailored to your unique needs, to cover all aspects of your technology facilities and infrastructure, both in-house and remotely hosted.

How does InfoTech Perform IT Facility Management?

While smaller organizations are served by our IT Outsourcing Service, mid-sized and large organizations need the greater scope of services provided by our IT Facility Management Service. This service starts with an IT assessment, which is as much a business assessment as it is a technical assessment, and consists of four phases:

1

INTERVIEWS

First, we interview your senior management, department managers, clients and IT staff to gain their perspectives on your current IT status, deficiencies and future goals.

2

ANALYSIS

Next, we analyze four areas that are keys to successfully managing your facility: IT infrastructure, business software systems, IT staff and IT processes.

3

PRIORITIZATION

Next, each of the above four items is placed into one of the following categories: 1. Stable 2. Stable, but needs attention to cover growth 3. Needs attention in order to be stabilized 4. Attention needed ASAP.

4

PLANNING

Finally, our team creates both a short term plan (90-100 days) and a long term plan (12-24 months) for resolving your IT facility issues.

Why use InfoTech for your IT Facility Management Needs?

- We maintain a fully credentialed staff of experienced IT professionals, including system analysts, network engineers, system administrators, software programmers, database analysts and QA & QC personnel, all lead by experienced project managers.
- Our project managers are experienced in networking and systems, as well as software design and development. Furthermore, some of our project managers have experience in facilities, with a deep understanding of HVAC, cooling requirements, power requirements, building codes and more.