

## What is the IT Outsourcing Service at InfoTech?

The IT Outsourcing service at InfoTech provides clients with an efficient and economical method of managing their IT needs. A true IT outsourcing initiative is a process of trust. Our clients trust us and our professionals to conceptualize, plan and implement long-term IT strategies that follow their management's vision and philosophy, and to manage day-to-day IT support functions. We provide our clients with a proven and reliable service methodology, developed from knowledge and experience with numerous clients, implementing multiple technology platforms, and supporting many different ways of doing business.

## Who are the Stakeholders?



## Why use InfoTech for your IT Outsourcing Needs?

We are a Microsoft Certified Partner, with earned competencies in Networking, Infrastructure Solutions and Custom Development Solutions. We maintain a fully credentialed staff of IT professionals, who provide a full range of IT outsourcing solutions. As a client, you will enjoy the following benefits:

- **Improved Focus on Core Business Competencies** – By providing you with a one-stop-shop for all your IT needs, we enable your top performers to focus on their core competencies, rather than be burdened with IT management and implementation issues.
- **Increased Competitive Edge** – By listening and striving to become your business partner, we gain an understanding of your business needs, and hence find the best-fit systems for your short and long-term goals.
- **Protection of Critical Information Assets** – By utilizing our security expertise and our partnerships with key security software companies and physical security professionals, we develop and implement the security programs you need.
- **Greater Flexibility to Respond to Changing Market Conditions** – We help you achieve this by continuously researching and exploring new technologies and systems that will improve your operations and profitability.
- **Positioning on the Technology Frontier** – We help you achieve this by listening to your business needs and then sharing our IT knowledge with you, with the goal of implementing new systems and technologies that maximize your capabilities.
- **Reduced Operating Costs and Human Resource Burden** – Utilizing our professionals and leveraging on their wide knowledge base under one support umbrella eliminates the need for you to hire, train and maintain numerous in-house IT professionals.
- **In-shoring (no overseas off-shoring)** – We use only U.S. labor, offering you service providers who communicate clearly and understand the U.S. business mentality. We do not off-shore any of our work to foreign locales. With headquarters in New York and a full backbone operation in Minot, North Dakota, this business model has been beneficial both to InfoTech and our clients.