

## Client Type: Outsourcing Services

**The Challenge:** A privately held money management and equities firm was looking for a cost-effective solution to provide its growing workforce the IT support it required on a daily basis. The client had reached the point at which a full-time IT department and state-of-the-art data center were needed. Nevertheless, they wanted to concentrate on their core competencies and avoid the expense of building their own IT department.

**The Solution Provided:** InfoTech built a complete on-site IT department, including a full-time staff that manages, operates and maintains the IT network on the client's premises. InfoTech also introduced a model data center to meet the current and future needs of the client, as well as workstations with current technology to provide the client with a competitive edge. InfoTech has recently engaged in a long-term project to deploy security assets to ensure the integrity of the client's critical data, and to establish a comprehensive disaster recovery solution, as well as customized software to support the expanding needs of the client's equities business.

**Current Status:** Over the past 15 years working with InfoTech, the client has enjoyed an IT infrastructure that ensures the confidentiality, integrity and availability of its data, and that reliably serves its business objectives. Full-time, on-site InfoTech employees manage the operations and maintenance of the network and all aspects of network security. InfoTech is also actively engaged in the research and development of new technologies in the client's field of expertise, to ensure its competitive edge in an ever-evolving technology arena.

### Technical Solutions Implemented:

1. Routers: Cisco
2. Switch: HP
3. Firewalls: Check Point
4. Database: SQL server and Oracle
5. WAN: TCP/IP, RIP, IGRP, GRP, BGP, OSPF, DNS, HTTP, FTP, SSH, SMTP, xDSL, ISDN, Frame Relay, DS1/3
6. Backup Technology: Symantec Backup Exec and DoubleTake
7. Messaging Technology: Outlook Exchange, POP3, SMTP, IMAP